



July 10, 2000

Terry Braverman  
Terry Braverman & Company  
P. O. Box 661037  
Los Angeles, CA 90066

Dear Terry:

Thank you for your very uplifting presentation, "When the Going Gets Tough, The Tough Lighten Up," at the EMS EXPO in Charlotte, NC, on June 1. It was great to start off the conference on a positive note for a group of people who see so much pain and suffering on a daily basis. Although we didn't collect formal evaluations for your session, the comments we heard throughout the conference confirmed that the audience enjoyed your wonderful sense of humor, characterizations of famous people, and your admonition to loosen up and laugh more often, even during stressful situations.

Sincerely,

A handwritten signature in black ink that reads "Marie Nordberg". The signature is fluid and cursive.

Marie Nordberg  
Seminar Coordinator

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