

THE CENTRAL ASSOCIATION OF OBSTETRICIANS AND GYNECOLOGISTS

November 3, 2005

Terry Braverman 12135 Mitchell Avenue #352 Los Angeles, CA 90066

Dear Terry:

Thanks so much for your excellent presentation on "When the Going Gets Tough, the Tough Lighten Up" which was the opening luncheon address at our 72nd Annual Meeting in Scottsdale, Arizona last month.

The doctors, all obstetricians and gynecologists, were served a dessert of anecdotes and humor dealing with the serious issues in our profession. Your tips for finding humor in day to day living, including the office and clinic environment, were a perfect balance for this conference.

Your helpful suggestion using "pattern interrupts" offers many ways to diffuse conflict in medical practice and life and were both practical and uplifting. The majority of our attendees gave your presentation highest marks for both meeting your objectives and your knowledge of the topic. The few dour doctors who made critical comments have probably needed extra doses of humor in their lives for years.

Your opening impersonation of George Burns was enjoyed by all. Even I was surprised that you had all the physicians in the room participating in the two exercises you led.

Congratulations again for a job well done in both entertaining and educating our physicians on the value of humor in their busy lives. I hope more people in the health care profession will have an opportunity to enjoy your future presentations.

Sincerely,

Dennis J. Lutz, M.D.

Managing Director

DJL/rh enclosures

