

May 8, 2000

Terry Braverman & Company Terry Braverman P.O. Box 661037 Los Angeles, CA 90066

Dear Terry:

Thank you so much for speaking at our 18th Annual Nursing Symposium. It was such a pleasure having you with us, sharing your time and expertise so valuable to our staff development. Your commitment to professional development is duly recognized and very much appreciated.

Your program went very well, and the evaluation summary was very positive. Some of the comments included the following:

"Terry Braverman was a great ending to a great day."

"Mr. Braverman's talk is so good and enjoyable. Please invite him again. Thank you so much!"

"Each speaker should only be limited to an hour or less. Too long except for speakers Turner and Brayerman."

We are looking forward to working with you in the future again.

Sincerely,

Mierfe Calica, RN, MA

Continuing Education Program Coordinator

Nursing Research and Development

Cc: Linda Burnes Bolton, Dr.P.H., RN, FAAN

Vice President and Chief Nursing Officer