



Xerox Management Association
of Southern California

September 28, 2000

XMA of Southern California
Statement of Purpose:

Communicate information on new management techniques that promote management as a profession.

Develop leadership skills through XMA Board officer positions.

Promote community involvement by participating in neighborhood projects.

2000-2001 XMA
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Barbara Scheuber
Immediate Past President ('99-2000)

XMA of Southern California is a non-profit, volunteer organization, which is self-funded primarily through its membership dues.

On Xerox Intranet
<http://xwww.xma.world.xerox.com>
or on the worldwide Internet:
<http://www.xocu.org/xma>

Terry Braverman & Company
12135 Mitchell Avenue
Suite 352
Los Angeles, CA 90066

Dear Mr. Braverman:

On behalf of Xerox Management Association we wish to express great appreciation for the terrific presentation you gave for our monthly meeting on September 14, 2000. Everyone who was in attendance that evening raved about you, saying you were "very entertaining," "uplifting," and "gave us some excellent practical and fun ideas for maintaining perspective and improving productivity".

From your hilarious opening impersonation of Jack Nicholson as CEO of our main competitor, to the rousing musical finale and the content in between, we were truly thrilled with your performance. There was not even one negative comment from anyone.

We are dealing with many challenges and changes within our organization. You showed a genuine diligence in tailoring your presentation to the needs of our group.

Thank you for sharing your considerable talents and expertise with us.

Sincerely,

Bill Thomas
Program Chairperson
Xerox Management Association